

## CEN 03/2019: Ministerial & Isolated Categories

### FAQs

**1) When can I view the details of Exam city, date, shift etc.?**

**Ans.** Candidates can view and take print of their exam city, date and shift details from 5 Dec 2020 onwards by logging into the link provided on the official websites of RRBs.

**2) What is the procedure to view my Exam city, date and shift?**

**Ans.**

- a. Visit the official RRB website
- b. Click on the link provided for CBT City and date intimation
- c. Enter your **Registration number** & your **Date of Birth as given in your online application form** (Please enter your DOB in the mentioned format (ddmmyyyy))
- d. On login, you will be able to download your CBT city, date and shift details
- e. In case of SC/ST candidates, they will be able to download the free travel authority.

**3) Whether change of exam date/city/shift is permissible.**

**Ans .** Change of exam date/city/shift is NOT permissible. Please Refer detailed CEN 3/2019.

**4) When can I download my Free Travel Authority?**

**Ans.** SC/ST candidates can download Free Travel Authority from 5 Dec 2020 onwards from the official websites of RRBs.

**5) When can I download my e-Call letter ?**

**Ans.** Candidates can download their e-Call letters from the official websites of RRBs 4 days before and up to their examination date.

**6) Where can I view the mock test link ?**

**Ans.** The mock test link will be provided in the official websites of RRBs from 5 Dec 2020 onwards.

**7) What are the exam dates?**

**Ans.** Candidates can view their exam date, shift and city details by logging in to official websites of RRBs.

**8) What is the duration of exam?**

**Ans.** 90 minutes for non-scribe candidates & 120 minutes for eligible PWD candidates accompanied with scribe.

**9) When will the submit button get activated during CBT?**

**Ans.** The Submit button will get activated automatically on completion of 90 minutes of exam for non-scribe candidates & 120 minutes for eligible PWD candidates accompanied with scribe.

**10) In how many languages can a candidate attend the exam?**

**Ans.** The Candidates can view the Question paper in the language opted for at the time of filling the Application and in English Language. If English Language is opted, then question paper can be viewed in English Language only. In case of any dispute in Question content in any language, the English version of that specific Question will prevail.

**11) What will be the number of questions in the exam?**

**Ans.** 100 Questions

**12) Is there any negative marking? If yes, then how many marks will get deducted?**

**Ans.** Yes, there is negative marking. 1/3<sup>rd</sup> of marks will be deducted for each incorrect answer

**13) How many numbers of shifts per day?**

**Ans.** 2 shifts per day.

**14) What would be the exam timings?**

**Ans.**

	Shift 1	Shift 2
Reporting Time	09:00 AM	01:30 PM
Gate Closing Time	10:00 AM	02:30 PM
Exam Start Time	10:30 AM	3:00 PM
Exam Duration	90 minutes for non-scribe candidates & 120 minutes for eligible PWD candidates accompanied with scribe.	

**15) What documents are required to be brought to the test center for verification?**

**Ans.** The e-call letter with Covid declaration Form, Passport Size Photograph and Valid original Photo ID Card are to be produce at the entry of Exam venue.

At least one original and valid photo ID card (i.e. not photocopied or scanned or expired) such as Voter ID Card, Aadhaar Card, printout of e-Aadhaar, Driving License, PAN card, Passport, Identity Card issued by the employer in case the candidate is a Govt. Employee, School / College / University Photo ID card must be presented failing which he/she will not be permitted in the exam. Photocopy of the ID proof will not be allowed. The photo in e-call letter with Covid declaration form and passport photo brought by candidate must match with the actual face of the candidate. In case of a mismatch in the Date of Birth mentioned in the e-Call Letter and Original Photo ID Proof, the Certificate brought in support of Date of Birth, if fails the candidate will not be allowed to appear in the examination.

**16) What documents should I carry for booking ticket against Free Travel Authority?**

**Ans.** You can carry your City Intimation Advice and original Caste Certificate.

**17) What items are banned within the exam premises?**

**Ans:** Mobile phones, pager, watches, Bluetooth enabled devices, Pen drives, Pen, Pencil, calculators, metallic wears including ornament, bangles, belts, bracelets, etc. are

not allowed inside the premises where the examination is being conducted. Any infringement of these instructions shall entail disciplinary action including debarring them from future examinations.

**18) Will rough sheets / pen be provided in the exam ?**

**Ans.** Rough sheets / pen would be provided by the invigilator at the examination center. Candidates are strictly instructed not to bring any rough sheets / pen. All the used rough sheets and pens should be handed over to the invigilator on completion.

**19) What are the unauthorized activities which shouldn't be done during the exams?**

- a. Carrying any banned items inside the exam hall
- b. Using a mobile phone or any other electronic gadgets such as Blue Tooth, MP3 player, Palmtop, Tablet PC, etc. during the exam
- c. Copying answers written on Chits, Rough Sheet, Handkerchief or clothes, hand, palm, body parts, e-call letter etc.
- d. Using books or any other study material
- e. Accessing internet or any other program on the exam PC
- f. Chatting with other candidates during the exam
- g. Manhandling Center- in- charge or any other venue staff assigned for exam
- h. Indulging in any type of malpractice /unfair means/Misbehavior/indiscipline in the Examination Hall /impersonation

**20) Can the scribe be changed on the day of exam?**

**Ans:** Yes.

**21) Can a person who has applied for CEN 03/2019 notification be a scribe for PWD candidates?**

**Ans:** No

**22) I have not opted for scribe while applying. Can I use a scribe on the day of exam?**

**Ans:** Yes, candidates who are eligible for scribe may bring the scribe with relevant documents (original ID proof & one pass port size photo of the scribe) on exam day.

**23) Will free travel pass be given for PWD candidates ?**

**Ans:** No .

**24) Whether Scribe is eligible for Free Travel Authority?**

**Ans.** No.

**25) Google link is not working. What should I Do?**

**Ans:** In case of a scenario where google link is not working, enter the name and address of the test center in google maps and view the location of your test center.

**26) What is the syllabus and section wise marks for the CBT?**

**Ans.** Please Refer detailed CEN 03/2019 for syllabus and section wise marks for the CBT.

**27) What is the COVID-19 guideline followed for the CBT?**

**Ans.** The latest instructions, guidelines and orders issued by the Central and respective State governments concerning COVID 19 will be followed at all the Examination Venues.

**28) Is Biometric Attendance taken during Exam?**

**Ans.** Yes, Biometric attendance taken during exam. The students sanitize their hands during biometric capture and before & after signing the Attendance sheet.